

## Important information for scheduling make-up matches out of Ting Park

Captains,

Thank you for registering your team to play out of Ting Park this season. We are excited to have a new scheduling system in place for your home matches. This system will allow captains to view court availability and immediately schedule courts for make up matches due to rainouts. As with any new system, there might be a few tweaks needed but overall, we think this system will make scheduling rain outs so much easier.

- Janie will generate the league schedules and forward them to Holly Springs
- Captains will get an invoice to pay for courts booked for home matches (\$6/hr for two hours per court for USTA matches).
- You will get temporary credits on your tennis account based on the number of home matches you have:
  - 3-4 matches = 2 match credits
  - 5-6 matches = 3 match credits
- When your match is rained out, you “lose” the courts you had, but you will have credits to book your makeup courts. It will be important to book only confirmed makeup courts. If you book a make up court that is not rained out, but the players decide not to play, you will also lose that court.
- WWTA keeps a rain calendar and should you have repeated rainouts (keep track of your double rain outs), we will discuss with Ting Park management the possibility of adding more credits to your account.
- Credits expire roughly 4 weeks after the season is over and are non-refundable (but you didn’t pay for the credits so this is not money out of your pocket).
- Here is the link to Webtrack, the system you will use to book your makeup courts:
  - Courts can be booked up to one week in advance
  - Here is the link to book your court(s) - see photos attached for more info  
<https://webtrac.hollyspringsnc.us/wbwsc/webtrac.wsc/search.html>

We think this system will help make your rainout requests smoother since you will have the ability to book your own courts. As we work through this pilot season for this program, please let us know what questions you have and we appreciate your patience as we manage this new, and we believe, improved system. Please direct your questions to Laura Weygandt.

Have a fun season!



<ul style="list-style-type: none"> <li>⬆ 5:00 pm - 5:30 pm Available</li> <li>⬆ 5:30 pm - 6:00 pm Available</li> <li>⬆ 6:00 pm - 6:30 pm Available</li> <li>⬆ 6:30 pm - 7:00 pm Available</li> <li>⬆ 7:00 pm - 7:30 pm Available</li> <li>⬆ 7:30 pm - 8:00 pm Available</li> </ul>	ting adult 3	ting park	08/10/2020	img	Map	W	📄	🔗
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Ting Adult 4 - Court_NMAC_Adult4								
Click Each Time Block to Add to Cart	Facility Description	Location Description	Date	Image	Map	Wishlist	Documents	Share
<ul style="list-style-type: none"> <li>✖ 8:00 pm - 2:00 pm Unavailable</li> <li>⬆ 2:00 pm - 3:00 pm Available</li> <li>⬆ 3:00 pm - 3:30 pm</li> <li>⬆ 3:30 pm - 4:00 pm Available</li> <li>⬆ 4:00 pm - 4:30 pm Available</li> <li>⬆ 4:30 pm - 5:00 pm Available</li> <li>⬆ 5:00 pm - 5:30 pm Available</li> <li>⬆ 5:30 pm - 6:00 pm Available</li> <li>⬆ 6:00 pm - 6:30 pm Available</li> <li>✖ 6:30 pm - 8:00 pm Unavailable</li> </ul>	Ting Adult 4	Ting Park	08/10/2020	img	View Map	📌	📄	🔗

Ting Adult 5 - Court_NMAC_Adult5								
Click Each Time Block to Add to Cart	Facility Description	Location Description	Date	Image	Map	Wishlist	Documents	Share
<ul style="list-style-type: none"> <li>✖ 8:00 am - 2:30 pm Unavailable</li> <li>⬆ 2:30 pm - 3:00 pm Available</li> <li>⬆ 3:00 pm - 3:30 pm Available</li> <li>⬆ 3:30 pm - 4:00 pm Available</li> </ul>								

ing Adult 4 (Court\_NMAC\_Adult4): 08/10/2020 @ 3:00 pm - 3:30 pm

Add To Cart Clear Selection